



Exemplar  
Global

Experts in  
Computer-Based  
Testing



## Exemplar Global: Experts in Computer-Based Testing

During the past 25 years Exemplar Global has built tried-and-tested processes to support our certified professionals. We have implemented and perfected effective automation tools that efficiently manage and support the development, roll-out, submission, processing, and issuing of personnel certifications that require online assessment.

Our vast knowledge and expertise in credential management can be applied to a wide range of industries, and we have done extensive work in food safety, transportation, pharmaceutical regulation, and asset management. This work includes building credentialing programs for organizations such as the Canadian Association for Laboratory Accreditation, the World Partners in Asset Management, and the Safe Quality Food Institute.

Exemplar Global is also an approved Federal Communications Commission examination center. Through our iNARTE division, we provide online assessments for engineers and technicians working in electromagnetic compatibility (EMC), electrostatic discharge (ESD), and product safety design.



## Exemplar Global Computer-Based Testing

We are especially proud of our computer-based testing (CBT) platform. Our CBT service is based on a secure, proven commercial platform called FastTest, which is a product of our partner Assessment Systems.

Through this program we have the capability to:

- Transfer existing paper-based examinations to our online CBT platform.
- Provide training students with controlled online access to assessments.
- Provide expert advice on how to structure online examinations, question style, how to establish question banks based on a body of knowledge, reporting options, and psychometric-based principles.
- Manage proctors—either via physical proctored examination centers or online.
- Provide a complete credentialing service to manage the examination application and registration process.

Exemplar Global can act as a discreet element in your customer engagement process and can deliver products under your own logo. Or, if you have limited resources and online testing is not a core focus of your business, our expert team can provide you with a complete service. Backed by a strong team, we can work within your required timeframe.



## Why CBT?

- Computer-based testing remains current best practice in exam administration, accuracy, and security.
- Exemplar Global moved exclusively to CBT exclusively in May 2015. However, in special circumstances, we do administer paper-based testing.
- CBT is extremely popular with Exemplar Global's customers. Recent survey results from our test centers/proctors also indicated overwhelming support for CBT.
- Major benefits of computer-based examinations include examinees being able to receive their results immediately, and the platform is much more secure than paper-based examinations.



## Our Work

### World Partners in Asset Management

The World Partners in Asset Management—known as WPIAM—is a global organization taking a lead in recognizing asset management credentials for ISO 55001 assessors. They will soon be extending their services to cover auditors.

WPIAM currently represents five major industry associations: Asset Management Council (Australia), ABRAMAN (Brazil), IFRAMI (France), PEMAC (Canada), and SMRP (United States).

Members of these associations can be certified through WPIAM. This allows them to demonstrate their knowledge, which is transferable across multiple industries—presenting opportunities in any field that practices asset management.

Exemplar Global is the “engine” behind the scenes of this process and has been working with WPIAM since early 2015 to transfer their original paper-based examinations to an online format. This has involved configuring our application-and-approval system to link with the WPIAM website to ensure a seamless experience across the entire process.

Exemplar Global’s partnership with WPIAM extends to support marketing initiatives, consultation, and developing best practice in examination structure.



### Federal Communications Commission

Exemplar Global is a contracted Commercial Operator License Examination Manager (COLEM) for the U.S. Federal Communications Commission (FCC).

COLEMs prepare and administer the examination question sets that individuals must pass to be eligible to apply for commercial radio operator licenses through the FCC.

Exemplar Global has more than 180 testing locations worldwide, and provides the following FCC licenses for the telecommunications industries: Radiotelegraph Operator, General Radiotelephone Operator, Marine Radio Operator Permit, Restricted GMDSS Radio Operator, GMDSS Radio Maintainer, and Ship Radar Endorsement.

Exemplar Global offers these FCC exams in an online format through CBT.

The CBT that we use for FCC is very efficient and we have received positive feedback on the process from our customers and test centers/proctors.

After a customer registers for an exam, Exemplar Global schedules the exam with the customer’s preferred test center/proctor. The proctor is sent a link to the testing site, along with a code that examinees can enter to be taken directly to the exam. Examinees are also required to download a temporary program which locks their browser so they cannot navigate away from the exam page. At the conclusion of the exam, examinees immediately receive their testing result.

To further improve this process, Exemplar Global will soon move from individual test center/proctors to remote proctoring. This will allow individuals to take the examination anywhere, anytime. Remote proctoring is also more secure than “in person” proctoring because each test session is recorded and reviewed by two independent proctors.



## Exemplar Global—a Name You Can Trust

Our roots are deep. We commenced offering quality certifications in the United States and Australia in 1989. Exemplar Global was created in 2004 from the merger of the personnel certification activities of the U.S Registrar Accreditation Board (RAB) with the Australia-based Quality Society of Australasia (QSA). iNARTE (International Association for Radio, Telecommunications, and Electromagnetics) merged with RABQSA International in June 2012.

Exemplar Global provides personnel certification, credential management for individuals seeking further professional recognition, and independent certification for training providers to enhance their course quality and outcomes.

We build career pathways that support your career pathway. Our 25 years of building certification programs for our customers have provided us with the expertise to partner with you in the design, development, and delivery of a sustainable, recognized career for your profession.

Our goal is to help guide your career requirements through our knowledge of what industry is seeking. At Exemplar Global, we believe that the right people with the right skills deliver the right outcomes.

