

# **E** XEMPLAR GLOBAL is the new home for your RABQSA, iNARTE training provider certifications and examination center solutions; we give you the proof to succeed so you can open new doors

**P**ETER HOLTMANN, CEO & President of Exemplar Global answers our valued training provider questions:

## *Is Exemplar Global a new organisation?*

Let me make it clear that Exemplar Global is not a merger or acquisition of the RABQSA and iNARTE entities, rather more of a chance for our business to recalibrate itself so that we can demonstrate that we now serve a broader community of professionals and organisations in their pursuit of recognition of their abilities.

Exemplar Global is the rebranding of RABQSA International Inc. and iNARTE, brands that are now represented in over 190 countries. We draw on our international expertise and experience to provide the world with only the best certification services, support and advice - something we believe enables us to add value to your customers and something that makes us stand out from our competitors too.

## *Why change your brands now?*

For quite some time our brands RABQSA and iNARTE have been the trusted and tested benchmarks for great training outcomes, exams, assessments and certification. We have tirelessly devoted our efforts to the quality and engineering communities.

It is because of our efforts, innovations and successes that our services are now sought in new fields, emerging and developing countries and international organizations that facilitate world trade. Our experience and knowledge in the

development and application competence and capability is highly regarded and we want to show that we can offer any solution to any market, anywhere.

## *Is Exemplar Global a not-for-profit organisation?*

Yes. We hold non-profit status in the USA, where we are incorporated; and we hold Charity status in Australia. We remain an independent subsidiary of ASQ, a global not for profit organisation dedicated to ensuring quality standards in the workplace.

## *What does the change to Exemplar Global mean for me?*

You can expect to receive the same great service that you currently do, you'll also enjoy a larger global network of partners that recognize the efforts and the outcomes our certification delivers. We continue to put your needs at the heart of the organisation through our simple online certification system, as well as giving you the ability to directly engage in the ongoing development and maintenance of personnel certification products.

## *Will the new Exemplar Global branding help to advertise our courses, exams and proctors?*

Yes. The new logo will be a protected image that can only be provided with an application. The logo will be uniquely registered to your business and to your courses. Our Search register function will be improved to make for easier searching of your certification details right from the new homepage.



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Our services are now recognized in more countries and industries than ever. Our world partner arrangements ensure that your training outcomes can be used as a portal credential with any supporting partners programs.

The new brand will phase out the previous logos and we will work with you individually to manage your transition with your team and your customers.

Whatever support you need – we're here to help.

### *Will my fees change?*

There is no change to your current fees with us and no extra cost - you will continue to receive the same great recognition through certification.

### *Will I receive a new certificate?*

Yes. Over time as we transition away from the RABQSA and INARTE brands our certificates and cards will carry the new Exemplar Global logo and any other international recognition such as accreditation marks and world partner logos.

### *Is there anything I need to do?*

There's nothing you need to do or worry about. During your annual surveillance and certification cycle you will be provided with the information you need, including your new certificate/s and logo application forms. In the meantime, please continue to use our current logo for proof of certification.

### *Will my current customer number continue to work?*

Yes. You can continue to use your current customer number.

### *Will my direct debits be charged as normal?*

Yes. All Direct Debit payments will be charged as per normal.

### *Can I call the same phone number?*

Yes. You can call any of our existing numbers, you'll still be able to reach us.

### *Can I visit 'www.rabqsa.com' and 'www.narte.org' to access my certification?*

From now on, all the information you need can be found on 'www.exemplarglobal.org' and 'www.exemplarglobal.org/myexemplar' the site for certified professionals. We've made a number of improvements and enhancements to bring you access to a world-class website and self-service certification portal.

If you visit one of the websites listed above, you will be re-directed to exemplarglobal.org. Please be assured that you'll be able to find all the features and benefits you're looking for.



### *About Exemplar Global*

Exemplar Global is a leading certification body globally, proudly delivering recognition of capabilities for over 15,000 industry professionals and more than 100 training organisations and their courses. We have been around for 25 years through our trusted brands RAB, QSA International, and INARTE. Our certified customers look to us for the proof their skills, qualities and capabilities are recognized globally and open new doors to their customers.

We offer skills based assessments, to auditors, consultants, engineers, security personnel, health care professionals, trainers, and many more, that lead to certification. We also have systems benchmarking of training outcomes to worlds-best-practice. Our online exams meet the rigid principles of design and delivery and ensure your knowledge is examined to globally recognized standards.

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